

ELECTRICAL ENQUIRY PROCESS



WHAT'S NEXT?

Enquiry Submitted

Your enquiry has been received by our office (thank you!!) & preliminary information of your project has been collected.

Further Info

Our Director or General Manager will make contact with you to discuss your project specifications further. Additional communication with our Head of Integration may occur if there are smart elements specified in your project. Further information may be acquired at this stage for design and proposal purposes.

Project Confirmation & Scheduling

Following accepting your proposal, a deposit invoice will be sent to you. This secures your project in our system and enables the commencement of products to be purchased. Our General Manager will liaise with you regarding scheduling and installation purposes.

Programming

Our General Manager and site manager manage all programming and commissioning requirements for the relevant electrical systems installed in your project.

Walk-through

Our General Manager or site manger will conduct a full walk through demonstrating and providing client training in how you operate the electrical components in your home. You will be shown how to read, understand and use your electrical systems in the most efficient way. This is a great phase for lots-of-questions!

Use & Enjoy!

We thank you for trusting us in the design and installation of the electrical components of your home. This is the part you've been waiting for, and the best part, when you can use and enjoy! We are a local small business that aims to have a continued relationship with our customers, so if there is a question or query about your system, please feel free to contact us.

Job creation on our CRM

Your project has been entered into our project management database in preparation of our quoting and design team to action

Design Proposal Completed

Our design team will complete a full home electrical proposal for your unique project, including specifying preliminary product options and a robust budget analysis. Our Director or General Manager will make contact with you to discuss your proposal.

Project Management

Our General Manager and our site manager will together conduct full project management of the service delivery. Further management will include logistical management of products and materials specified in the design documentation.

Documentation

Our design team will develop as-built documentation as required and in accordance to the building code. Our team also provide a full handover manual for you outlining your system, passwords, operational requirements and warranty information.

Aftercare

Our General Manager will provide you with an option of our electrical aftercare package. Our aftercare service are tiered with reference to depth of service and includes preventative monitoring and system health checks.

Review

We are a local small business operating for over 14 years, most of our continual success comes from postive referral work. As we now operate in an online world, we would be thrilled for you to leave us a 5x star google review detailing our exceptional service



45 x 5 STAR GOOGLE REVIEWS



Starting in the electrical field in 2008, Gareth has acquired qualifications in the electrical, automation, solar and storage fields. He strives for an engaged and positive client experience where solutions are collectively designed and the client feels empowered in the design process. Gareth has a passion seeing his staff thrive in their roles.

Gareth Felton
Director



Haydn commenced in the electrical field in 2010, and has acquired qualifications in communications, data and solar fields. Haydn brings strong technical knowledge of electrical and automation systems and team management skills. Haydn has an exceptional eye for detail and has a passion for creating a safe and learning environment for upcoming staff.

Haydn Boon
General Manager